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Division of Medicaid & Children's Health

FORM APPROVED DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB NO. 0938-0193 HEALTH CARE FINANCING ADMINISTRATION 1. TRANSMITTAL NUMBER: 2. STATE TRANSMITTAL AND NOTICE OF APPROVAL OF **IDAHO** 02-014 STATE PLAN MATERIAL 3. PROGRAM IDENTIFICATION: TITLE XIX OF THE FOR: HEALTH CARE FINANCING ADMINISTRATION SOCIAL SECURITY ACT (MEDICAID) 4 PROPOSED EFFECTIVE DATE TO: REGIONAL ADMINISTRATOR HEALTH CARE FINANCING ADMINISTRATION DEPARTMENT OF HEALTH AND HUMAN SERVICES **DECEMBER 1, 2002** 5. TYPE OF PLAN MATERIAL (Check One): AMENDMENT TO BE CONSIDERED AS NEW PLAN ☐ NEW STATE PLAN COMPLETE BLOCKS 6 THRU 10 IF THIS IS AN AMENDMENT (Separate Transmittal for each amendment) 6. FEDERAL STATUTE/REGULATION CITATION: 7. FEDERAL BUDGET IMPACT: a. FFY 2003 \$ 1.7 million 1915(g) of the Social Security Act b. FFY 2004 \$ 1.8 million 8. PAGE NUMBER OF THE PLAN SECTION OR ATTACHMENT: 9. PAGE NUMBER OF THE SUPERSEDED PLAN SECTION OR ATTACHMENT (If Applicable): Supplement to Attachment 3.1-A Page(s) 1C, 1D, Supplement to Attachment 3.1-A Page(s) 1C, 1D, 1E & Page 2 1E & Page 2 10. SUBJECT OF AMENDMENT: Modification of the Department's program of Targeted Case Management for the Mentally Ill 11. GOVERNOR'S REVIEW (Check One): OTHER, AS SPECIFIED: ☑ GOVERNOR'S OFFICE REPORTED NO COMMENT COMMENTS OF GOVERNOR'S OFFICE ENCLOSED NO REPLY RECEIVED WITHIN 45 DAYS OF SUBMITTAL 12. SIGNATURE OF STATE AGENCY OFFICIAL: 16. RETURN TO: Joseph R. Brunson, Administrator 13. TYPED NAME: Idaho Department of Health and Welfare KARL B. KURTZ Division of Medicaid 14. TITLE: PO Box 83720 Director Boise ID 83720-0036 15. DATE SUBMITTED: FOR REGIONAL OFFICE USE ONLY 18. DATE APPROVED: FEB 1 0 2003 DEC 18 2002 17. DATE RECEIVED: PLAN APPROVED - ONE COPY ATTACHED 19. EFFECTIVE DATE OF APPROXED MATERIAL: 20. SIGNATURE OF REGIONAL OFFICIAL: 'S / 22. TITLE: 21. TYPED NAME: D'CONNUR Associate Regional Administrator Karcu

23. REMARKS:

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- 2. Service Plan Development and Implementation. Following the assessment(s) and determination of need for CM, a written service plan shall be developed and implemented as a vehicle to address the case management needs of the recipient. To the maximum extent possible, the development of a service plan shall be a collaborative process involving the recipient, his family or other support system, and the CM provider. The written service plan shall be developed within thirty (30) calendar days of when the recipient chooses the agency as his provider and must be signed by a licensed physician or other licensed practitioner of the healing arts within the scope of his practice under State law, indicating the services are medically necessary.
- 3. Linking/Coordination of Services. Through negotiation and referrals, the case manager links the recipient to various providers of services/care and coordinates service delivery. Coordination of service delivery includes activities such as assuring that needed services have been delivered, consulting with service providers to ascertain whether they are adequate for the needs of the recipient, and consulting with the client to identify the need for changes in a specific service or the need for additional services. The case manager may refer to his own agency for services but may not restrict the recipient's choice of service providers. It may be necessary to mobilize more than one set of resources to make adequate services available. The case manager may be needed to act as an advocate for the recipient. There must be a minimum of one face—to—face contact with the recipient at least every thirty (30) days.

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4. The case manager will encourage independence of the recipient by demonstrating to the individual how to best access service delivery systems such as transportation, Meals on Wheels, etc. Such assistance must be directed toward reducing the number of case management hours needed. Such assistance is limited to thirty (30) days per service delivery system.

E. **Qualification of Providers:**

CM Provider Agency Qualifications. Case management provider agencies must meet the following criteria:

- 1. Utilization of a standardized intake and prescreening process for determining whether or not Medicaid eligible individuals are included in the target group for case management services. Prescreening must be effective in sorting out who does and who does not need a full assessment of needs for CM.
- 2. Demonstrated capacity in providing all core elements of case management services to the target population including:
 - i. Comprehensive assessment; and
 - ii. Comprehensive service plan development and implementation; and
 - iii. Linking/coordination of services; and
 - iv. Encouragement of independence.

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- 3. <u>CM Provider Staff Qualifications</u>: All individual CM providers must be employees of an organized provider agency that has a valid CM provider agreement with the Department. The employing entity will supervise individual CM providers and assure that the following qualifications are met for each individual CM provider:
 - i. Must be a psychiatrist, M.D., D.O.; or physician, M.D., D.O.; or licensed psychologist; or psychologist extender who is registered with the Bureau of Occupational Licenses; or social worker with a valid Idaho social work license issued by the Board of Social Work Examiners; or nurse, R.N.; or licensed clinical professional counselor; or clinician employed by a state agency and who meets the requirements of the Division of Human Resources and the Personnel Commission; or have a B.A. or B.S. in a human services field and at least one year experience in the psychiatric or mental health field. Individuals without the one (1) year of experience may gain this experience by working for over one (1) year under the supervision of a fully qualified case manager.
 - ii. At no time will the total caseload of a case manager be so large as to violate the purpose of the program or to adversely affect the health and welfare of any case management service recipient.

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F. The State assures that the provision of case management services will not restrict an individual's free choice of providers in violation of section 1902(a)(23) of the Act.

- 1. Eligible recipients will have free choice of the providers of case management services.
- Eligible recipients will have free choice of the providers of other 2. medical care under the plan.
- G. Payment for case management services under the plan does not duplicate payments made to public agencies or private entities under other program authorities for this same purpose.
- Program Limitation: Ongoing case management services are limited to a H. total of four (4) hours per calendar month.

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